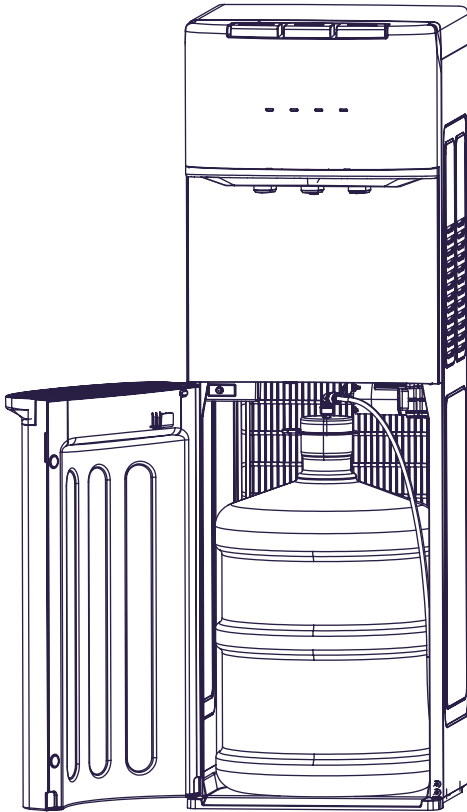


Kwikpure Bottom Loading Water Dispenser

Installation and Warranty Manual



Model:
KDC-BB3A1TU-SA
KDC-BB3A1B-SA

Kwikpure Water Dispenser



Energy
Saving



Large
Cold-Water
Tank

www.kwikot.com



powered by Haier

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Please read this manual carefully before use.




- The company reserves the right to interpret the specification.
- The appearance of the product is subject to the actual product.
- Please keep it together with the invoice after reading.

Safety Precautions




When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using any appliance.

1. The unit must be properly grounded before use. Improper use may cause life and property damage.
2. Do not let hot water touch bare skin. Keep combustible materials such as furniture, bedding, pillows, clothes, papers away from the back of the unit.
3. Do not operate this, or any other appliance, with a damaged power cord. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the outlet.
4. Do not run the power cord over carpeting or other heat-insulating materials. Do not overload the cord. Keep cord away from high traffic areas, and do not submerge in water.
5. We do not recommend the use of an extension cord as it may overheat and pose a fire risk.
6. Exercise caution and supervise children when the appliance is in use or near children.
7. Do not use your water dispenser outdoors. Place the water dispenser away from direct sunlight and make sure that there is at least 15cm of space between the back of your unit and wall. Keep a minimum of 5cm on each side of your unit free.
8. Do not use this product to dispense anything other than water.
9. To avoid a hazard due to instability of the appliance, it must be placed on even and flat surface.
10. If the supply cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
11. Position this water dispenser in a way that the plug remains easily accessible.
12. Disconnect the plug from the outlet when not in use.
13. Remove power plug or disconnect from the main power source before servicing the appliance.
14. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.




Safety Precautions

 <p>Forbidden</p>	<p>Any content with this logo is an act that must be prohibited, otherwise it may cause damage to the product or endanger the personal safety of the user.</p>	 <p>Warning</p> <p>Any content with this logo must be operated strictly in accordance with the requirements, otherwise it may cause damage to the product or endanger the personal safety of the user.</p>
 <p>Caution</p>	<p>Any content with this logo is the part that the user must pay attention to, otherwise improper operation may cause damage to the product or cause other losses.</p>	




Prohibited

 <p>Avoid Direct Sunlight</p>	<p>Avoid installation in direct sunlight and outdoor places.</p>	 <p>Frost Protection</p> <p>Do not store or expose the product to environments below 0°C.</p>
 <p>Heat Exposure</p>	<p>Do not store flammable, explosive, or heat-sensitive items that may deform or deteriorate near the unit.</p>	

Warning

 <p>Fault Handling</p>	<p>In case of machine malfunction, quickly shut off the water supply.</p>	 <p>Keep Away from Children</p> <p>Do not allow children to operate.</p>
 <p>Emergency Call</p>	<p>For assistance, please contact the local sales service centre.</p>	

Caution

 <p>Maintenance</p>	<p>Do not disassemble any parts of the machine by yourself to prevent water leakage and damage.</p>	 <p>Temperature</p>	<p>Use the machine in a dry environment between 4°C and 40°C.</p>
 <p>Out of use</p>	<p>If you do not use the Water dispenser for more than 24 hours, please turn off its power and water supply</p>	 <p>Proper Repair Service</p>	<p>Only professionally trained and certified personnel designated by our company are authorized to repair this machine.</p>

Packing List

Name	Quantity
Main Unit	1
Instruction Manual & Warranty Card	1
Accessory Bag	1

Note: The accessories included shall be subject to the actual material.

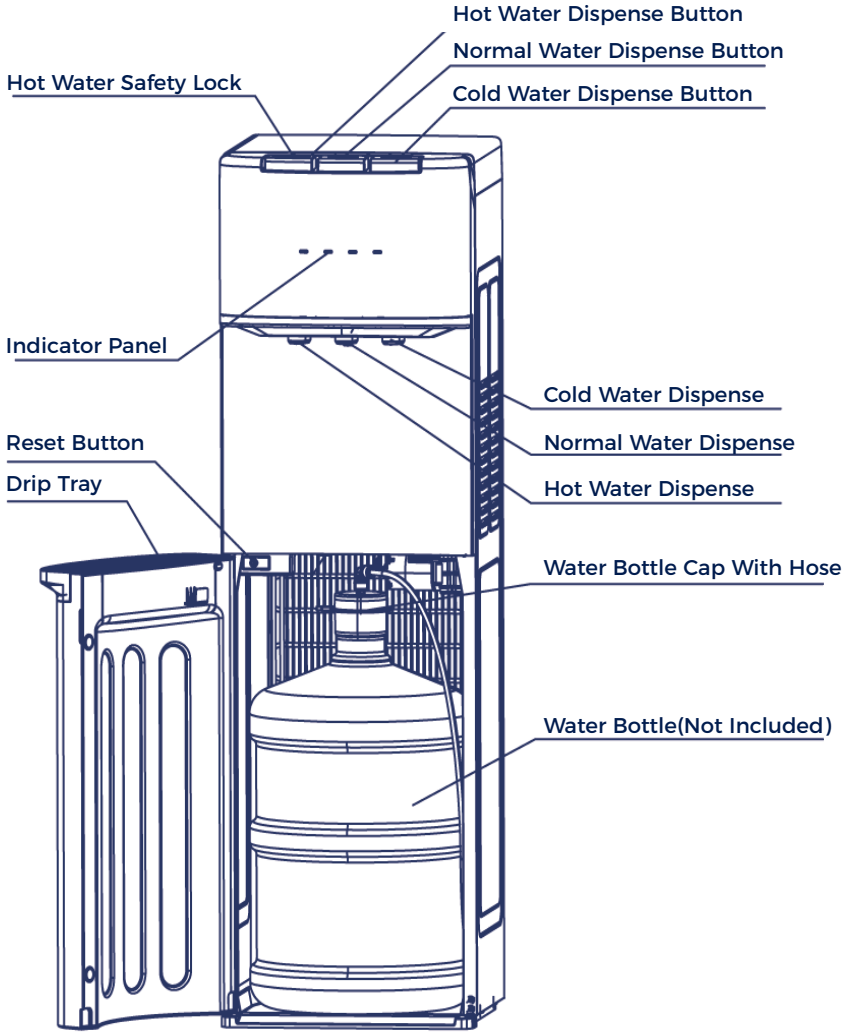
Product Introduction

Technical Data

Category	Parameter	
Product Model	KDC-BB3A1TU-SA	KDC-BB3A1B-SA
Rated Voltage	230 V ~	
Rated Frequency	50 Hz	
Heating Power	460 W	
Cooling Current	≤0.8A	
Total Power	550 W	
Hot Water	≥90°C 4.4 L/h	
Cold Water	≤10°C 2.5 L/h	
Climate Type	T	
Refrigerant	R134a,32g	
Relative Humidity	≤90%	
Protection of Anti-Electric -Shock	I	
Country of origin	Made in China	

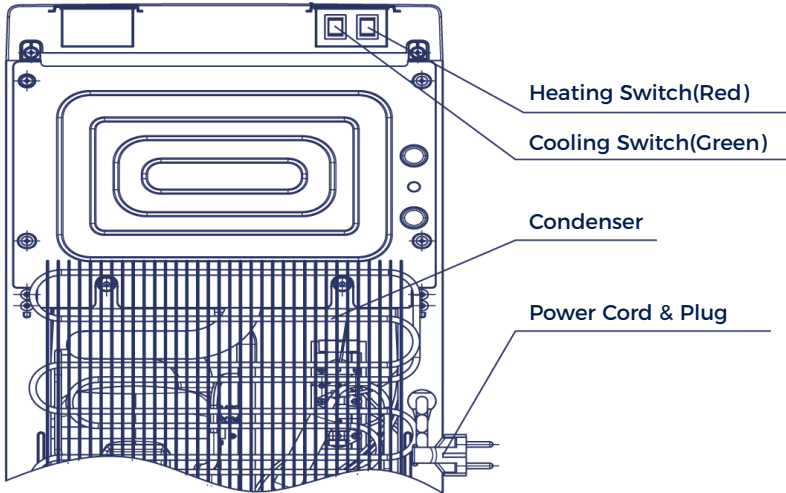
Product Component

Product Parts



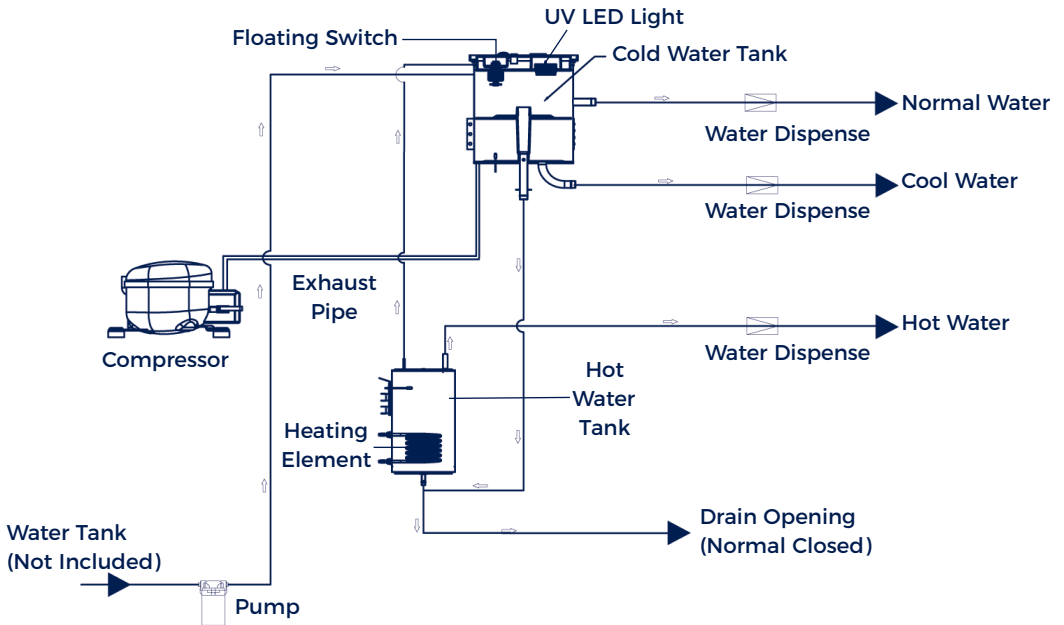
Product Introduction

Product Component



Note: The appearance depends on the actual machine.

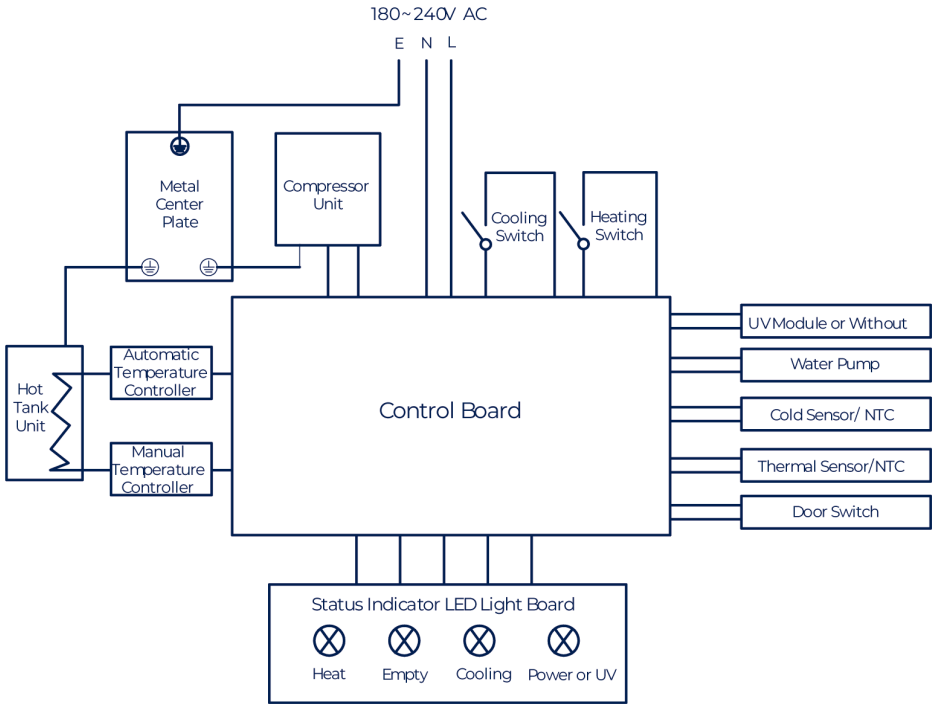
Working Principle Figure



Note: Only model KDC-BB3A1TU-SA is equipped with UV function.

Product Introduction

Electrical Schematic Diagram



Note: Only model KDC-BB3A1TU-SA is equipped with UV function. After the product is powered on, the UV - LED operates for 10 minutes and stops for 720 minutes, repeating this cycle.

Installation and Maintenance

Unpacking the Water Dispenser

1. Cut and remove the straps from packing box. **DO NOT** turn packing box upside down, or lay it on side. The bottom of packing box is separate from the top section. Lift straight up on the top box section to remove the top box section. Remove the packing foam and plastic bag. Lift the water dispenser off the bottom of the box. Wipe it clean if necessary.
2. Place the product on a hard, flat surface. Make sure the unit is levelled. The unit should not be placed near to direct sunlight or other source of heat.
3. It is best to place the water dispenser in an area with good air circulation. Make sure there is at least 6 inches (15 cm) of space between the back of your water dispenser and the wall. Keep a minimum distance of 2 inches (5 cm) on each side of your water dispenser.
4. **After the water dispenser is installed, do not connect the power supply immediately. Wait at least 2 hours before turning it on for use.**

WARNING:

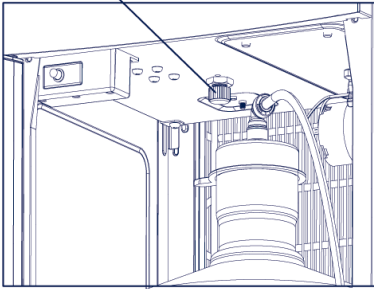
The drain cap on the bottom of median partition may become loose during shipping. Fasten the drain cap tightly before you start to operate the unit. If the drain cap is loose, the unit may leak and cause floor damage.

! **Note:** The installation of the fixed bracket is to prevent children or other accidental operations to make the machine topple, causing damage to the machine and harm to personal safety. It can also prevent accidents caused by natural disasters. Please follow the instructions below to install the machine before using it.

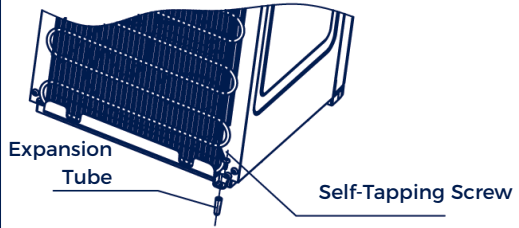
1. Take out the accessory package (including an expansion tube and a self-tapping screw) from the machine;
2. Drill holes in the floor corresponding to the installation position of the machine. If the floor is too hard, you can use an electric drill to drill holes.
3. Insert the expansion tube into the drilling hole, place the machine in the appropriate position, and connect it to the ground with screws through the fixed hole of the machine (in the left back corner of the machine) to ensure a firm connection. After installation, the machine is ready for use.

Installation Diagram

Drain Cap



Drain Cap Location



Installation and Maintenance

Product Power-on Preparation and Steps

1. Make sure the water dispenser is not plugged into an electrical outlet.
2. Open the door of the lower cabinet.
3. Place full water bottle on floor. Remove the plastic cover over the mouth of the water bottle.
4. Place the stainless tube inside the bottle and place the water bottle cap firmly over the mouth of the water bottle.
5. Slide the bottle inside the cabinet and close the lower cabinet door.
6. Make sure that the heating/cooling switch on the back of the water dispenser is off before the water dispenser power cable is plugged into the ground socket.
7. Wait 3 to 5 minutes for water to flow from the hot water outlet before turning on the heating/cooling switch at the back.
8. Water dispenser will start heating/cooling, but you should wait at least half an hour to get cold water at a lower temperature.



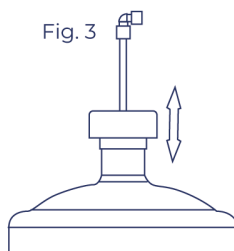
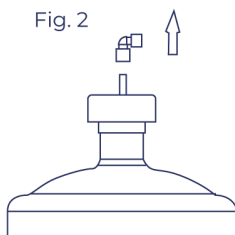
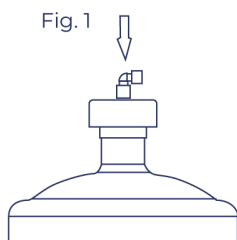
Note: If there is not a secure connection between the hose cap and the connector on the water dispenser, the water pump will operate but the water dispenser will not dispense water. Make sure the hose is connected to the water dispenser correctly.



Note 2:

Please wait until the water pump stops running before using the unit. If the water tank is not full, no water will dispense from the cold water dispense and the hot water dispense.

1. The new water dispenser features an adjustable quick connect system. For proper operation, make sure the connector is sealed tight (Fig.1).
2. The connector can be removed easily for cleaning with warm soapy water (Fig. 2)
3. The stainless steel tube can be adjusted up and down to accommodate both 12L and 20L water bottles. (Fig. 3)



Installation and Maintenance

Prepare to Use the Water Dispenser

This model is different from a traditional water dispenser. The water bottle does not need to be placed upside down on the top of the unit.

The water bottle is placed in the lower cabinet of the unit, and then a pump draws the water up to the dispenser. Before the new machine is used, it is recommended to flush the water dispenser water pipe with 1 to 2 barrels of drinking water (20L).





Water Dispenser Operation

After the water bottle has been connected to the water dispenser, the unit is ready for use. Turn the power switch on the back of the unit to ON. The water dispenser will start running. First the unit will pump the water from the water bottle into the cooling and heating tanks, and then the unit's compressor and heater will start to operate. The first time the water dispenser is used, you will have to wait at least half an hour for hot and cold water tank filling and heating or cooling.

Display Function Description






Depending on the model, the water dispenser has two types of indicator light display effects, each type has four indicator ICONS.

Display Icons	
Type 1	Type 2
	

The final display effect depends on the actual machine.

Installation and Maintenance

Display Icons

Icons	Icon Instructions
	The indicator light shows the heating status: on for heating, off when complete.
	The indicator light shows the bucket water filling status: on for water shortage, off when the bucket is replaced and the cabinet door is closed (the machine is reset).
	The indicator light shows the cooling status: on for cooling, off when complete.
	The indicator light shows the UV sterilization status: on for sterilization, off when stop.
	The indicator light shows the machine power status: on for powered on, off when power disconnected from the power supply.

Using the Water Dispenser

To dispense hot water, slide the hot water safety lock to the left side and then push the button all the way in.

To dispense cold water, push the cold water button all the way in.

To dispense normal water, push the normal water button all the way in.

Boiling Point Detection:

At first power-up with heating on, boiling point detection starts. All indicators except the power light blink in sequence. Do not dispense water until lights return to normal. This process takes approximately 25 minutes.

Boiling Point Reset:

To reset the boiling point, press the heating switch 4 times continuously within 5 seconds within 60 seconds after the device is re-powered.

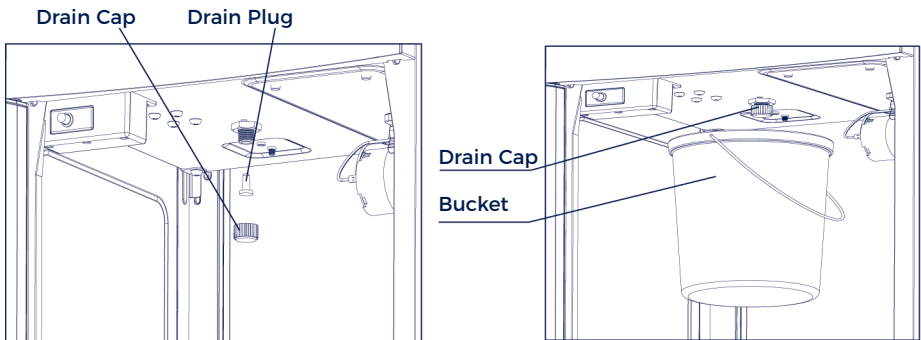
Night light function:

Within 60 seconds of power-on, the night light function will be turned on or off if the door control is opened and closed twice in 3 seconds.

Installation and Maintenance

Cleaning & Maintenance

1. To avoid accidents, turn off and unplug the water dispenser from the outlet before cleaning
2. A soft damp cloth may be used to clean the surface of the water dispenser. When necessary a mild detergent may be used. **DO NOT** use corrosive chemical solvents to clean the unit, as they may damage the surface of the water dispenser.
3. **DO NOT** pour water on the exterior of the unit to avoid getting the internal electrical system wet, **DO NOT** immerse the unit in water when cleaning.
4. The water dispenser hose, and drip tray may be washed in a dishwasher.
5. Keep the water dispenser 6 inches (15cm) away from the wall so it can work properly. Make certain all ventilation openings are clear of obstruction.
6. Do not damage the heating or cooling system, paying particular attention to the black condenser or heating radiator on the back of the water dispenser.
7. If you will not use the water dispenser for a long period of time, please unplug the power cord and drain the water cooler. Drain the water from all taps, then remove the drain cap on the bottom of median partition and allow it to drain. Make certain the drain cap is fastened tightly when finished.



8. Do not look directly at the UV light while it is operating to avoid eye injury.
9. Contact professional service personal if the UV lamp needs to be replaced.

Troubleshooting

Please check the troubleshooting chart below. It includes several common problems, which you can correct at home, making a customer service call unnecessary.

Troubleshooting		
Failure Phenomenon	Possible Causes	Remedy
Unit does not dispense hot and cold water	Unit is unplugged	Plug the power cord into an outlet
	Main power supply is off	Re-establish main power supply
	Damaged water dispenser	Replace the dispenser or send for service
	The water bottle cap is not attached properly to the connector on the water cooler	Connect properly
Unit does not dispense cold water	Over consumption of cold water in a short time	Wait a moment for the water to cool
	System malfunction	Wait a moment for the water to cool
	The ventilation around the unit is insufficient	Space the unit from the wall by more than 15 cm
	The temperature of water in the water bottle is too high. (When the bottle is exposed to direct sunlight for a long time)	Place the water bottle in a cool location out of direct sunlight
Unit does not dispense hot water	Over consumption of hot water in a short time	Wait a moment for the water to heat
	System malfunction	Contact service hotline for repairing

Troubleshooting

Failure Phenomenon	Possible Causes	Remedy
Unit is noisy during operation	The appliance is not level.	Place the unit on a level, flat surface.
	Unit is touching other objects.	Move the unit away from other objects.
Water leaks from the water dispense	The top portion of the water dispense has become loose.	Tighten the top threaded portion of the water dispense.
	The water dispense has been damaged	Call the customer service centre to repair the water dispense.
Water is dripping out of the water dispenser and onto the floor	The Hose Connector is not connected properly or the inside hot or cold water tanks is leaking.	Make sure the hose connector is properly connected. Contact the service centre if a water tank is leaking.
	The drain cap on the bottom of median partition is not fastened properly.	Tighten the drain cap. If the sealing silicon material inside the drain cap is torn or damaged, then replace with a new one.
The water being dispensed has a strange taste	This is not uncommon with new water dispenser. Do not worry, this is not dangerous to your health.	Flush the water dispenser water pipe with 10L and 20L of drinking water again, the strange taste usually goes away after the first bottle has been used up.

Recycling



Help protect the environment and human health. Dispose of packaging in the appropriate container for recycling. Help recycle waste electrical and electronic equipment. Do not discard equipment marked with this symbol along with household waste. Return the product to your local recycling facility or contact your local government office.

Warranty

Customer to contact our service center for any warranty related issues.
Production date: The 5th, 6th, and 7th characters from the end of the product serial number represent the day, month, and year of production, respectively.

- Day representation: Numbers 1-9 represent days 1-9, and letters A-X represent days 10-31.
- Month representation: Numbers 1-9 represent January to September, and letters A-C represent October to December.
- Year representation: Numbers 1-9 represent years 2001-2009, and letters A-Z represent years 2010-2033.

Note: The sequence follows accordingly, excluding the letters I and O.

To validate the warranty

Kwikot (Haier) SA Pty Ltd warrants that its Water Dispensers are free from manufacturing defects. This is the only warranty given by Kwikot in respect of its Water Dispensers.

Kwikot gives no other warranty or representations, unless where explicitly implied in writing by authorized Kwikot personnel. No amendments or additions to the warranty shall be binding on Kwikot. Kwikot makes no warranty or representation in respect of the installation of instant Dispenser. Claims in respect of the Water Dispenser installation must be referred to the applicable installer, who shall be solely liable under any installation warranties given.

The installer is liable to advise the end user whether the respective Dispenser purchased is fit for purpose in the environment it is intended to be used and the correct size Dispenser is to be recommended for the end users required usage.

To validate the warranty

The two years warranty covers the Dispenser only and does not cover any other part or parts used in the installation, which may become damaged as a consequence of the failure or defect of the Dispenser.

Kwikot will repair, or at its own discretion, replace the faulty part with a new or re-manufactured one. The two years warranty period will be calculated from the date of purchase or the date of installation of the original Dispenser.

If Kwikot carries out repairs or replacements, the warranty will not start afresh or be extended, irrespective of how many repairs or replacements are carried out. Components removed during warranty repairs, will remain the property of Kwikot.

Warranties are applicable only in South Africa, Namibia, Botswana, Swaziland and Lesotho and are subject to Water Purifiers being used for water, which is of the quality equivalent to SANS 241 drinking water quality.

Damage due to freezing is not covered under warranty. Please see manual for more information on protecting the unit.





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Support



Warranty and Service Support

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Edition: 2025 Edition A
Special Number: 019050xxx
Manufacturer Code: V0000

One Dimensional
Code



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Please Recycle